

# Visit information

INFORMATION ABOUT VISITING WESTENERGY

## Visit Information

*We are glad to hear that your group is interested to visit Westenergy's Waste-to-Energy plant! During the visit you will learn about our operations and why it is important that the combustible waste is refined into energy and recovered materials. Here is some important instructions and other information on the visit.*

### PROGRAM

The visit usually takes 1,5 - 2 hours. The visit begins with a company presentation (30 - 60 min) accompanied with coffee, tea and something sweet. The presentation gives audience some basic information about Westenergy and our operations. Then we continue with a guided tour (30 - 60 min) through the plant. During the tour visitors can see the day-to-day life of our facility. **Please inform us about possible food allergies beforehand!**

### CLOTHING

The visit is conducted indoors but it is good to remember that there might be some dust in the facility from time to time. Also, some floorings are made of grates, so high heels, sandals, and open toe shoes are not appropriate for the tour. Safety shoes can be borrowed from Westenergy for the tour if needed.

### SAFETY

Before the tour visitors will familiarize themselves with our safety instructions with the guide. The visitors are provided with hard hats, reflective vests, safety glasses and headsets prior to the tour. Because there might be dust from time to time, asthmatics are provided with disposable dust masks when needed. **Please remember to ask for the mask before the tour starts!** Tours are done on foot so inform beforehand if there are disabled persons or persons with reduced mobility attending the visit.

Be sure to give the phone number of your contact person at Westenergy to all the attendees so that in case of any problems they can be easily reached.

We might have several visitor groups daily so please be sure to inform us if for any reason the group is running late or the size of the group changes after booking.